



Tottenham Hale and Seven Sisters Area Forum and Committee

Date: Tuesday 15 January 2013

Meeting Time: *6.30 pm – 9.00pm

Venue: Conference Hall, College of Haringey and North East London,
High Road, Tottenham, N15 4RU

Officers from the Council's Street-scene Team and the local Police Safer Neighbourhood Teams will be available from 6.00pm until 6.30pm to discuss issues of concern to local residents.

Members of the Area Committee:

Councillor Lorna Reith (Chair), Councillor Dhiren Basu, Councillor Isidoros Diakides, Councillor Joe Goldberg, Councillor Claire Kober, Councillor Reg Rice, Councillor Alan Stanton, Councillor Bernice Vanier and Councillor Richard Watson.

AREA FORUM

Welcome and Introduction (6.30pm – 6.40pm)

The Chair will give an overview of the items on the agenda and how the meeting will proceed.

Crime and Policing (6.40pm – 8pm)

The Borough Commander and officers from the local Police Safer Neighbourhood Teams will outline how the new neighbourhood policing structure will operate and officers from the Council's Community Safety Team will give a brief overview of crime statistics and trends in Tottenham.

This will be followed by a workshop session on 'Policing in the Community' and residents will have the opportunity to discuss with Police Officers and Councillors any concerns regarding crime in the area and how the relationship between the Police and the local community can be developed.

The Budget for 2013/14 (8pm – 8.30pm)

An overview of the financial challenges facing the Borough over the next year will be provided and there will also be a workshop session where residents will be able to rate their priorities, from a series of options, in terms of spending.

The Cabinet Member for Finance and Carbon Reduction, Councillor Joe Goldberg will also be present to take questions from residents regarding the budget.

BREAK (8.30pm – 8.45pm)

AREA COMMITTEE

1. APOLOGIES

To receive any apologies for absence.

4. DECLARATIONS OF INTEREST

A Member with a disclosable pecuniary interest or a prejudicial interest in a matter who attends a meeting of the authority at which the matter is considered:

(i) must disclose the interest at the start of the meeting or when the interest becomes apparent, and

(ii) may not participate in any discussion or vote on the matter and must withdraw from the meeting room.

A Member who discloses at a meeting a disclosable pecuniary interest which is not registered in the Register of Members' Interests or the subject of a pending notification must notify the Monitoring Officer of the interest within 28 days of the disclosure.

Disclosable pecuniary interests, personal interests and prejudicial interests are defined at Paragraphs 5-7 and Appendix A of the Members' Code of Conduct.

3. URGENT BUSINESS

The Chair will consider the admission of any items of Urgent Business. Late items of Urgent Business will be considered under the agenda item where they appear. New items of Urgent Business will be considered under Item 8 below.

4. MINUTES

To approve the minutes of the meeting held on 4 September 2012 as a correct record.

5. ISSUES RAISED AT THE AREA FORUM

To discuss the issues raised at the Area Forum.

6. UPDATE ON ACTIONS ARISING FROM THE PREVIOUS MEETING

To receive a report that provides an update on issues raised at the previous meeting.

7. AREA PLAN UPDATE

To consider progress in meeting the actions set out within the Area Plan.

8. NEW ITEMS OF URGENT BUSINESS

To consider any new items of Urgent Business admitted by the Chair under Item 3 above.

9. ITEMS FOR FUTURE MEETINGS

To discuss items for future meetings.

10. DATES OF FUTURE MEETINGS

To note that the date of the next meeting:

- 6.30pm, 25 April 2013

David McNulty
Head of Local Democracy
and Member Services
Level 5
River Park House
225 High Road
Wood Green
London N22 8HQ

Xanthe Barker
Principal Committee Coordinator
Level 5
River Park House
225 High Road
Wood Green
London N22 8HQ

Tel: 020 8489 2957

Email: xanthe.barker@haringey.gov.uk

MINUTES OF THE TOTTENHAM HALE AND SEVEN SISTERS AREA FORUM AND COMMITTEE
TUESDAY, 4 SEPTEMBER 2012

Present: Councillor Lorna Reith (Chair), Councillor Isidoros Diakides, Councillor Joe Goldberg, Councillor Claire Kober, Councillor Reg Rice, Councillor Bernice Vanier and Councillor Richard Watson

MINUTE NO.	SUBJECT/DECISION	ACTION BY
OBCB50.	<p>APOLOGIES</p> <p>Apologies for absence were received from Councillor Dhiren Basu.</p>	
OBCB51.	<p>DECLARATIONS OF INTEREST</p> <p>There were no declarations of interest made.</p>	
OBCB52.	<p>URGENT BUSINESS</p> <p>There were no items of Urgent Business.</p>	
OBCB53.	<p>MINUTES</p> <p>RESOLVED:</p> <p>That the minutes of the meeting held on 3 July 2012 be confirmed as a correct record of the meeting.</p>	
OBCB54.	<p>ISSUES RAISED DURING THE AREA FORUM</p> <p>The Committee discussed the issues raised during the Area Forum and noted that the following points had been made:</p> <p><u>Item 1: Changes to Waste Collection</u></p> <ul style="list-style-type: none"> ➤ General concerns had been raised with respect to the size of the wheelie bins and whether these were appropriate for small front gardens. ➤ There was agreement that better communication around the types of material that could be recycled would be useful and that this should also include information regarding materials that were not recyclable (e.g. cooking oil) and how these could be properly disposed of. ➤ Concern had been raised that in areas where there was a significant transient population and communities where English was not people's first language, there was a lack of understanding around recycling arrangements and that ways of improving understanding amongst these groups should be looked at. This should include the information sent to landlords and Housing Associations. ➤ There was agreement that it might be useful to provide 	<p>Head of Neighbourhood Services</p> <p>Head of Neighbourhood Services</p>

MINUTES OF THE TOTTENHAM HALE AND SEVEN SISTERS AREA FORUM AND COMMITTEE

TUESDAY, 4 SEPTEMBER 2012

	<p>information about what happened to recyclable waste after it was collected and the savings that could be derived from not sending waste to landfill.</p> <ul style="list-style-type: none"> ➤ Frequently Asked Questions – it was suggested that a FAQ fact sheet with regard to the new waste collection arrangements should be included within a future edition of Haringey People. This could also be put into the format of a short leaflet to be distributed to landlords and Housing Associations and published online. ➤ It was noted that people had been unaware that there were arrangements in place for assisted waste collection (where people had difficulties using large wheelie bins) and there was agreement that better communication in this area was required. <p><u>Item 2: Enforcement Action: Fly-tipping and Bad Landlords</u></p> <ul style="list-style-type: none"> ➤ There was agreement that it needed to be clarified, at a policy level, at what point enforcement action would be initiated against both fly-tipping and landlords flouting planning regulations with respect to Houses in Multiple Occupation (HMOs). Concerns expressed by several residents during the Forum illustrated that it would be helpful if the Council communicated how and when enforcement action would be taken. ➤ It was noted that Cabinet would be considering the introduction of localised planning restrictions to assist the Council manage HMOs; however, if agreed, this would not be implemented until a twelve month consultation period had elapsed. The consultation would seek views on the proposed areas covered and there was agreement that Ward Members should look at the proposals and respond to the consultation on this. ➤ There was agreement that rules around the required standards with respect to the ratio of bathrooms and kitchens to rooms in HMOs should be better communicated to residents and that it needed to be demonstrated that the Council took enforcement action where planning regulations were not followed. <p>RESOLVED:</p> <p>That the Committee Clerk should liaise with the relevant officers and compile a report updating the Area Committee on the progress with respect to the actions set out above.</p>	<p>Head of Neighbourhood Services</p> <p>Head of Neighbourhood Services</p> <p>Head of Neighbourhood Services</p> <p>Clerk / Relevant Officers</p>
<p>OBCB55.</p>	<p>AREA PLAN UPDATE</p> <p>The Committee received the most recent version of the Area Committee Plan.</p> <p>It was noted that at the recent Area Chairs meeting it had been agreed</p>	

MINUTES OF THE TOTTENHAM HALE AND SEVEN SISTERS AREA FORUM AND COMMITTEE

TUESDAY, 4 SEPTEMBER 2012

	<p>that each Area Plan should include columns setting out the outcomes and timescales attached to each priority. At present parts of the document remained incomplete and there was agreement that in the future the Area Plan should be fully populated before it was submitted to the Committee.</p> <p>In response to a query, with regard to how the plans were updated, the Committee was advised that project leads had been asked to input updates into the plan directly via a shared access folder; however, these had not been received by the deadline specified. There was agreement that this system was not effective in drawing the information together and that a greater sense of ownership of the document was required.</p> <p>The Committee agreed that the importance of updating Area Plans within the timescale specified should be reinforced with officers. Given that the plan drew on existing projects there was a general consensus it should be simple to obtain an update with respect to these. In conclusion the Enablement Team Manager and Area Liaison Officer were asked to look at how the process for updating the plan could be improved. Councillor Watson, the Cabinet Member responsible for the Area Committees, also advised that he intended to raise this with the Head of Neighbourhood Services.</p> <p>The Chair noted that the Area Plan was also intended to inform the agendas for the Area Committees and suggested that the topic of 'Crime and policing' should be one of the themes for the next meeting. It was noted that consideration would need to be given as to how the headings covered in the Area Plan were reflected in the agendas of future meetings.</p> <p>RESOLVED:</p> <ul style="list-style-type: none"> i. That the report be noted. ii. That the document was fully populated before it was submitted to the Committee in the future and that officers should also look at ways of improving the management of the plan as set out above. 	<p>Enablement Team Manager</p> <p>Enablement Team Manager / Area Liaison Officer</p> <p>Cllr Watson</p> <p>Enablement Officer</p> <p>Enablement Team Manager / Area Liaison Officer</p>
<p>OBCB56.</p>	<p>ITEMS FOR FUTURE MEETINGS</p> <p>There was agreement that the next meeting should focus on two areas:</p> <ul style="list-style-type: none"> ➤ Crime and Policing ➤ The Budget for 2013/14 <p>It was agreed that Councillor Watson would contact the Borough Commander requesting that a senior officer attend the meeting and that the Committee Clerk would contact the local SNTs.</p>	<p>Cllr Watson / Clerk</p>
<p>OBCB57.</p>	<p>NEW ITEMS OF URGENT BUSINESS</p>	

**MINUTES OF THE TOTTENHAM HALE AND SEVEN SISTERS AREA FORUM AND COMMITTEE
TUESDAY, 4 SEPTEMBER 2012**

	There were no new items of Urgent Business.	
OBCB58.	DATES AND VENUES OF FUTURE MEETINGS The Chair noted that the Principal of College the of Haringey, Enfield and North East London (CHENEL), had offered the use of the college as the venue for the next meeting, which would be held on, Tuesday 15 January 2013.	All to note

The meeting closed at 9.45pm.

COUNCILLOR LORNA REITH

.....

Chair



Haringey Council

Report for:	Tottenham and Seven Sisters Area Committee – 15 January 2013	Item Number:	
Title:	Update on Issues Raised at the Previous Area Forum Meeting		
Report Authorised by:	Clifford Hart – Democratic Services Manager		
Lead Officer:	Xanthe Barker, Principal Committee Coordinator Tel: 020 8489 2957 Email: xanthe.barker@haringey.gov.uk		
Ward(s) affected: N/A	Non Key		

1. Describe the issue under consideration

To receive an update on the issues raised by residents at the previous Area Forum meeting held on 4 September 2012.

2. Recommendations

To note the report and agree any further actions that may be required.

3. Topics Discussed at the Area Forum on 4 September 2012

There were two discussion topics at the last meeting: 'Changes to Waste Collection' and 'Enforcement Action - Fly-tipping and Bad Landlords'. Following the Forum part of the meeting the Committee discussed the general themes of concern arising from this and actions that should be taken forward.

Changes to Waste Collection

- a. Concerns were raised with regard to the size of the wheelie bins and whether these were appropriate for small front gardens.

Service Response

Actions were taken as part of the Phase 3 roll-out, which commenced on 22 October 2012, to ensure that households received recycling containers that



Haringey Council

were appropriate to the space and characteristics of individual properties. These can be summarised as follows:

- Advance audit of all roads in Haringey to determine appropriate recycling containers for each property.
 - Advance door-knocking of every household in the Phase 3 area to explain the service change and discuss containers being provided.
 - Adjustment of recycling container delivery schedule prior to roll-out where feedback suggested adjustment was appropriate.
 - Smaller 120 litre wheelie bins were made available for smaller individual households to avoid unnecessarily large bins.
 - Shared 360 litre wheelie bins were made available for properties converted into multiple households to avoid excessive numbers of standard 240 litre bins.
 - Residents can contact the Veolia Contact Centre on 0208 885 7700 or email enquiries.haringey@veolia.co.uk should they wish to discuss their container requirements.
- b. There was agreement that better communication around the types of material that could be recycled would be useful and that this should also include information regarding materials that were not recyclable (e.g. cooking oil) and how these could be properly disposed of.

Service Response

When new recycling containers were delivered a leaflet was supplied that contained comprehensive information regarding the materials that could be placed in the recycling bins. In addition the new recycling wheelie bins were supplied with a sticker on the lid showing the recognised symbols for all the recycling materials types accepted. These symbols are also displayed on the green sacks supplied to households that could not be provided with wheelie bins.

Furthermore, all landlords were posted detailed leaflets and officers attended local resident association meetings and Area Forums to provide details to residents.

In addition, information is available with regard to where you can recycle materials that are not part of the households recycling collection service on the 'Recycle Now' website- <http://www.recyclenow.com>

- c. Concern had been raised that in areas where there was a significant transient population and communities where English was not people's first language, there was a lack of understanding around recycling arrangements and that ways of improving understanding amongst these groups should be looked at. There was agreement that this should include the information sent to landlords and Housing Associations.



Haringey Council

Service Response

All of the literature supplied to households is picture and symbol-based to make it as understandable as possible for all residents, no matter what their first language was; however, the literature can be translated upon request.

When undertaking door-knocking, if an officer can identify the language spoken, where possible, an officer who speaks the language will also visit the household.

Initiatives are in place whereby the Council worked with Landlords in putting messages across to their tenants about the change of service. For example leaflets that they can give to new tenants and posters that can be placed up in shared hallways inside properties have been distributed to landlords and delivered to Houses in Multiple Occupation (HMOs). There has been a positive response from some landlords with requests for additional/leaflets and posters.

- d. There was agreement that it might be useful to provide information about what happened to recyclable waste after it was collected and the savings that could be derived from not sending waste to landfill.

Service Response

The recycling materials collected in Haringey are delivered to the North London Waste Authority for treatment and processing. The dry recycling materials that are delivered to the NLWA are a marketable commodity, which means the destination of the materials is subject to market forces, so destinations are changeable. Detailed information can be found on the council's website:

http://haringey.gov.uk/index/environment_and_transport/refuse-recycling/recycling/recycling_process/mixed_material_collections.htm

By reducing the amount of waste going to landfill or incineration the contract is set to save in the region of a million pounds on reduced disposal costs.

- e. Frequently Asked Questions – it was suggested that a FAQ fact sheet with regard to the new waste collection arrangements should be included within a future edition of Haringey People. This could also be put into the format of a short leaflet to be distributed to landlords and Housing Associations and published online.

Service Response

A frequently asked questions document is available on the council's website: www.haringey.gov.uk/changes. We will explore the possibility of including an update following the launch of the changes in Haringey People in the New Year.



Haringey Council

As noted above, detailed information including posters and leaflets on the changes has been sent to registered landlords and Housing Associations. An article has also been included in the Landlords' newsletter.

- f. It was noted that people had been unaware that there were arrangements in place for assisted waste collection (where people had difficulties using large wheelie bins) and there was agreement that better communication in this area was required.

Service Response

Noted - there are details about assisted services on the Council's website. The service will try to ensure that opportunities to widen awareness of assisted collections are taken up.

Enforcement Action: Fly-tipping and Bad Landlords

- a. There was agreement that it needed to be clarified, at a policy level, at what point enforcement action would be initiated against both individuals caught fly-tipping and landlords flouting planning regulations with respect to Houses in Multiple Occupation (HMOs). Concerns expressed by several residents during the Forum illustrated that it would be helpful if the Council communicated how and when enforcement action would be taken.

Service Response

With regard to enforcement of fly-tipping and other street-related environmental enforcement activity the council has adopted enforcement policy that is available on the council's web-site using the following link;

http://www.haringey.gov.uk/index/environment_and_transport/enforcement.htm

The Additional Licensing Scheme that would give better powers to the authority to enforce on landlords will be extended to Tottenham next year.

- b. It was noted that Cabinet would be considering the introduction of localised planning restrictions to assist the Council manage HMOs; however, if agreed, this would not be implemented until a twelve month consultation period had elapsed. The consultation would seek views on the proposed areas covered and there was agreement that Ward Members should look at the proposals and respond to the consultation on this.

Service Response

There appears to be confusion between planning and housing law associated with HMO properties. In planning terms a HMO is loosely defined as a property occupied by three or more unrelated people who share amenities. At present if there are less than six occupants it does not require planning permission, over six requires permission. Planning law does not class self contained accommodation as HMOs and this type of property is



Haringey Council

covered under the conversion policy. Planning law is present to assess whether new applications for HMOs should be allowed or action taken against those that do not have permission. Action is taken against all properties that do not have permission for being an HMO.

Housing law cannot prevent the existence (unless dangerous) of HMOs but deals with making them fit for purpose. The housing definition of HMOs does include certain self contained flats that are private sector lettings. The Housing Improvement Team dealt with all aspects of HMOs and due to the extent and numbers have to tackle the worst type. Following a risk assessment if the property is of poor quality the owner will be required to undertake certain works within specified time periods, failure to do so will result in a prosecution.

- c. There was agreement that rules around the required standards with respect to the ratio of bathrooms and kitchens to rooms in HMOs should be better communicated to residents and that it needed to be demonstrated that the Council took enforcement action where planning regulations were not followed.

Service Response

This relates to housing and not planning. It is proposed that an additional HMO licensing scheme should be introduced within Tottenham and surveys and consultation with respect to this are currently taking place. Residents groups that were present at the meeting have not made contact since that time regarding their views relating to HMOs within their area.

Licensing places the onus on to landlords to make an application to the Council for a licence for certain types of HMO's and failure to do so is an offence. Conditions are attached to the notice which cover the number of occupants, fire safety, amenity standards, security and management standards, any breach of conditions is an offence. Prosecutions are taken regarding HMOs where they fail to comply following a reasonable warning period or immediately if they severely fail basic standards

This page is intentionally left blank

AREA PLAN

Tottenham & Seven Sisters Area Forum & Committee Area Plan

Priority	Year One Activity 2012/13	Service / Partner Action	Lead Service & Lead Officer Contact	Outcomes	Timescale	UPDATE JAN 13
1. Business & Employment	Explore potential for grassroots and community groups to make temporary use of empty shops for community activity	<p>Haringey Council owned shops becoming vacant are generally re-let in a reasonable time period. These are advertised on the Council's website and are available for any organisation to apply for the lease on the terms for the property.</p> <p>As regards leasing empty properties for community use generally, it should be noted that the Council is under an obligation to obtain 'best consideration' from leasing or disposal of properties. This means that the Council should seek to obtain market rents. Where a property or space is likely to remain vacant for a period of time, the Council considers interim uses which might include short term community lets. As part of the Community Buildings Property Review (details below) and in view of the number of Council occupied properties expected to become vacant, a formal approach for this will be considered.</p> <p>Option that the findings of the Community Buildings Review are shared with residents as a future Area Forum agenda item.</p>	Dinesh Kotecha – Property Services Manager			<p>The review is progressing well and a report was considered by Cabinet on 18 December 2012. Cabinet resolved that the key principles to be applied to community building policy and strategic framework to achieve improvements in the suitability, condition and sustainability of building and to widen access for Haringey's diverse communities by aligning these to community needs and Council priorities are approved. It is proposed to bring forward any recommendations for change to Cabinet from Spring 2013 for approval.</p> <p>A new Tottenham Town Centre Growth</p>
	Support small/medium	The Tottenham Regeneration Team will work with the Tottenham Traders partnership	Tottenham Regeneration		Ongoing	

AREA PLAN

Priority	Year One Activity 2012/13	Service / Partner Action	Lead Service & Lead Officer Contact	Outcomes	Timescale	UPDATE JAN 13
1. Business & Employment	<p>size enterprise (SME) businesses to stay in the area as well as encourage big businesses to invest locally</p> <p>Make lively commercial use of public space with arts space, farmers markets etc</p>	<p>www.tottenhamtraders.co.uk - and North London Business – www.northlondonbusiness.com to ensure that businesses are supported and given advice to allow them to flourish (2012 onwards).</p>	<p>Team and Martin Tucker – Regeneration Manager, Employment & Skills</p>			<p>Manager appointed in the summer of 2012 to work with local businesses.</p>
		<p>The Tottenham Regeneration Team will be investing in new market infrastructure at Bruce Grove and Holcombe Road. The Team will also be exploring the possibility of new street markets at further locations on the High Road and at Tottenham Green. Update report due December 2012.</p> <p>Recommended that an update is shared with residents as a future Area Forum agenda item.</p>	<p>Tottenham Regeneration Team + Martin Tucker – Regeneration Manager, Employment & Skills</p>	<p>Consultation on a draft strategy for improving and regenerating Tottenham</p> <p>Final Strategy</p>	<p>June 2012</p> <p>December 2012</p>	<p>Street markets have been held on Tottenham Green in September and 1st and 2nd of December. The team is also working with licencing to ensure that the new design of the green includes provision for markets in accordance with current policy.</p>
2. Community Green Spaces	<p>Landscape Tottenham Green as a community focus point</p>	<p>The Tottenham Regeneration Team will oversee the landscaping of Tottenham Green and removal of the humps. The full plans for Tottenham Green will be developed in consultation with local residents, businesses and</p>	<p>Anne Lippitt – Director of Tottenham Regeneration Team</p>			<p>Consultation on the proposals for Tottenham Green closed on Friday 16 November. The</p>

AREA PLAN

Priority	Year One Activity 2012/13	Service / Partner Action	Lead Service & Lead Officer Contact	Outcomes	Timescale	UPDATE JAN 13
2. Community Green Spaces	Consider how the open green spaces around Tottenham Green and Bernie Grant Arts Centre can be better connected	ward councillors. Recommended that consultation engages Area Forum & Committee Haringey Council has a long-term (5 years) vision to raise the Approach Road to create a shared space between pedestrians and vehicles. The changes to the one-way system and the public realm improvements at Tottenham Green will link together to ensure a more pedestrian friendly environment and better public space. (2013 onwards).	Anne Lippitt – Director of Tottenham Regeneration Team Anne Lippitt – Director of Tottenham Regeneration Team			results of the consultation will be presented to the Area Forum. Consultation on the proposals for Tottenham Green closed on Friday 16 November. The results of the consultation will be presented to the Area Forum.
3. Community Consultation & Engagement	Reorganise / reinvigorate local Residents Associations and the Homes for Haringey estates	Homes for Haringey Resident Involvement Team actively support approximately 35 Residents' Associations across the borough, including Chesnuts Estate and Tiverton Road Residents' Associations. For the latter, a venue has been identified to hold future meetings. A Resident Involvement Officer will provide focused support for 6 months to try and make the residents' association (RA) self-sufficient. Ideas include: a speaker from a more successful RA, funding bids for a play area, Fire Safety Day, work with the Dogs Trust and Business as Usual Team.	Sade Ademosun – Resident Involvement Officer, Homes for Haringey	Resident Association self-sufficient and thriving after 6 months		Tiverton RA held last meeting on 24 th September – despite low turnout they have developed links with The Hut a local project that promotes healthy lifestyles, etc and the project use the RA to help promote their work – the RA uses the premises for its meetings. Chesnuts RA is being supported actively

AREA PLAN

Priority	Year One Activity 2012/13	Service / Partner Action	Lead Service & Lead Officer Contact	Outcomes	Timescale	UPDATE JAN 13
3. Community Consultation & Engagement (cont)	<p>Maximise use of Community Buildings (opening hours, types of use etc).</p> <p>Investigate potential of reducing rents for community groups to use community buildings</p>	<p>Haringey Council is undertaking a review of Council buildings leased to community organisations to improve support for Haringey's voluntary sector (in line with the Voluntary Sector Strategy 2011-16 Haringey's Voluntary Sector Strategy : Haringey Council Key issues the Building Review will consider are;</p> <p><u>Building condition</u> – generally the portfolio is considered to be in poor state of repair overall, with limited capacity to invest</p> <p><u>Community use</u> – some buildings could be made more generally available as a flexible resource.</p> <p><u>Utilisation</u> – some buildings are under-utilised due to limited opening hours, constraints to flexibility in uses and building condition</p> <p>The approach to the Buildings Review is as follows:</p> <ol style="list-style-type: none"> 1. Assess the building stock condition and utilisation of the buildings and other Council properties available for community use. 2. Evaluate all buildings to identify opportunities for redevelopment and consider disposal options that could help 	Dinesh Kotecha – Property Services Manager			<p>and further developed by an HfH resident involvement officer – as the current committee is developing and embedding committee skills</p> <p>Progress continues to be made on the review and a report was considered by Cabinet on 18 December 2012. Cabinet resolved that the key principles to be applied to community building policy and strategic framework to achieve improvements in the suitability, condition and sustainability of building and to widen access for Haringey's diverse communities by aligning these to community needs and Council priorities be approved. An Equality Impact Assessment on the strategy has</p>
					The review is in progress and a list of relevant	

AREA PLAN

Priority	Year One Activity 2012/13	Service / Partner Action	Lead Service & Lead Officer Contact	Outcomes	Timescale	UPDATE JAN 13
3. Community Consultation & Engagement (cont)		<p>realise or contribute to other Council objectives relating to regeneration and housing and employment</p> <p>3. Develop options for increasing the efficiency and effectiveness of community building assets.</p> <p>Option to have outcome of Review considered as part of future Area Forum agenda.</p>			<p>properties, initial outcomes and options will be available in Autumn 2012.</p>	<p>been prepared and is available on the Council's website. In taking the strategy forward, officers are current developing the process, criteria and documentation required for a more detailed assessment of community benefit use and sustainability which will inform options for each community building and leaseholder. It is proposed to bring forward any recommendations for change to Cabinet from Spring 2013 for approval.</p>
	<p>Need to reach out to people who use different languages (translate marketing material and consider</p>	<p>Haringey Council marketing material is not available in every community language. However, residents can make a request for information to be translated. In the vast majority of cases, this request is granted. Councils have been much criticised for the costs associated with whole-scale translation of marketing materials.</p>	<p>Lesley Gordon – Communications Manager (Marketing)</p>	<p>We continue to provide translated material on request and are working on a solution to offer online translations</p>	<p>Ongoing</p>	<p>Ongoing</p>

AREA PLAN

Priority	Year One Activity 2012/13	Service / Partner Action	Lead Service & Lead Officer Contact	Outcomes	Timescale	UPDATE JAN 13
	outreach)	In addition, work to better engage hard to reach communities around Single Frontline issues (recycling, waste, transport and fly-tipping) will be undertaken in 2012/13.	Zoe Robertson -Engagement & Enablement Manager		2012/13	<p>Focus on waste service changes so far in 2012/13 (tackling fly tipping, increasing recycling and reducing waste issues) including advertisements in Haringey People, leaflet drops, presentations at Area Forums and South Tottenham Synagogue, advertisements in Jewish press and door knocking.</p>
	Make better use of community notice boards	The Council is currently auditing the key holders for community notice boards with a view to reinvigorating usage.	Zoe Robertson - Engagement & Enablement Manager	Audit complete with a list of current notice boards in the borough	Jan 13	<p>An audit is taking place across the Borough to identify all notice boards and these are currently being reviewed along with various options.</p> <p>Content has been reviewed. Decision is to concentrate on local contact info and borough wide</p>
		In addition, Homes for Haringey have a project	Lorraine	Forward plan of communication message posters. New monitoring/refreshing	April 2013	

AREA PLAN

Priority	Year One Activity 2012/13	Service / Partner Action	Lead Service & Lead Officer Contact	Outcomes	Timescale	UPDATE JAN 13
		underway (March 2012) to rationalise content and refresh notice boards more frequently, to highlight key campaigns and offer space (trial) to resident / community associations.	Woodhead – Project Manager, Homes for Haringey	system to ensure communication posters and contact information posters are up to date and in good condition.		communication messages. – 1 st set of communication messages to go out December 2012. Forward plan of messages to be drawn up to ensure that messages change on a regular basis and are linked to issues related to time of year, etc. New monitoring system to be set up as part of the Housing Management restructuring.
4. Crime	Tackle drug dealing in ward hot-spots identified through Ward Panels	The Safer Neighbourhood Team (SNT) to provide updates on activity at quarterly Forum & Committee meetings. Recommended that an update is provided to Area Forum on SNT activity	Mark Long – Chief Inspector Safer Neighbourhoods	Level of success in tackling drug dealing.	Quarterly for each Area Forum	Inspector will attend each Area Forum and give requisite updates
4. Crime (cont)	Increase police visibility and publish real time crime figures	Real time figures are available for all local ward panels. In order to be effective, it is suggested that ward panels need to meet more regularly i.e. monthly. Recommended that Area Chair promotes this idea.	Mark Long – Chief Inspector Safer Neighbourhoods	Report figures back to the Ward Panel.		Local processes already indicate the need for monthly ward panels but this is not supported by all panels and police are unable to force this

AREA PLAN

Priority	Year One Activity 2012/13	Service / Partner Action	Lead Service & Lead Officer Contact	Outcomes	Timescale	UPDATE JAN 13
4. Crime	Consider whether Ward Panels are helping to improve local policing / crime figures	This should form part of a forthcoming independent review into best practice and effectiveness of community engagement vehicles and methods. This remains to be agreed with police colleagues but should be done by June 2012.	Mark Long – Chief Inspector Safer Neighbourhoods			voluntary group to fulfil. Crime figures are available for every ward online through the MPS website as well as other forums.
	Develop a plan to deal effectively and visibly with the Wickes problem	This is an entrenched and complex problem. However, it is a top priority for the anti-social behaviour action, working with the police, Wickes management, local witnesses and the border agencies. They intend to prosecute a core group of 13 and this is currently with legal services. Activity and action will be widely publicised as a deterrent including in east European papers in relevant languages. The Antisocial Behaviour Action Team (ASBAT) – www.haringey.gov.uk/anti-socialbehaviour - will require assistance from the local community.	Michael Bagnall – Anti-Social Behaviour Team Manager & Mark Long – Chief Inspector Safer Neighbourhoods	Successful prosecution and removal of ASB from the area.	Awaiting outcome from Mayor's office	Indicates this has been taken up by Mayors Office
						11 ASBO's secured against main perp's in the area and one breach which lead to a custodial sentence. Widely publicised in press and Eastern European press. Residents in the area leafleted.
					Anticipate further court action within the next 3 months.	Further court action to be taken using blanket section 222 injunctions. Any breach will be arrestable and can lead to a 5 year prison sentence

AREA PLAN

Priority	Year One Activity 2012/13	Service / Partner Action	Lead Service & Lead Officer Contact	Outcomes	Timescale	UPDATE JAN 13
5. Planning & Development	Provide opportunities for residents to be engaged in major developments	Residents will be fully involved in shaping the vision and plans for change in Tottenham through the development of area specific master plans (which are part of the overall regeneration Plan for Tottenham) during 2012/13.	Anne Lippitt – Director of Tottenham Regeneration Team		ongoing	The Plan for Tottenham published in August 2012 was developed in consultation with local residents. Residents are also being consulted as part of the proposals for Tottenham Green. Residents will continue to be involved in shaping the plans for Tottenham.
5. Planning & Development	Promote Tottenham as a destination for the arts	Haringey Council's 'have your say' – www.haringey.gov.uk/haveyoursay - consultation responses have shown how important the arts and cultural sector are to Tottenham (particularly Tottenham Green, Tottenham Hale and Seven Sisters). We want to build on this and develop Tottenham Green into a 'culture, education and leisure hub' for Tottenham (2012 onwards).	Ann Lippitt – Director of Tottenham Regeneration Team		ongoing	The Plan for Tottenham seeks to transform Tottenham Green as the Civic Heart for Tottenham. The first step in promoting the area as such a location has seen the use of the green for a range of activities and the public realm improvements planned will further help to transform the green into a useable space for the local

AREA PLAN

Priority	Year One Activity 2012/13	Service / Partner Action	Lead Service & Lead Officer Contact	Outcomes	Timescale	UPDATE JAN 13
	Make productive use of railway arches in the area	Community orchard not happening now in the area where the railway arches are. As part of the longer term regeneration plans the Council will work with Network Rail (who own the arches) to bring forward work spaces and activities in railway arches (possible locations would include seven sisters and Bruce Grove stations) . This will also be influenced by proposals coming out of the Master Planning work for areas of Tottenham.Assessment of to be carried out.	Ann Lippitt – Director of Tottenham Regeneration Team & Nick Powell – Head of Carbon Management and Sustainability	Assessment to be completed	Update report to be available May 2013	community. Update report to be available May 2013
	Roll out consistent signage in the area (e.g. as in Westminster)	As public realm improvements are progressed on an annual basis, the issue of signage can be addressed in phases.	Tottenham Regeneration Team & Malcolm Smith – Team Leader, Transportation	Issue addressed in Tottenham Masterplans.	End December 2012	Masterplans expected by end December 2012
6. Health & Wellbeing	<i>Chair and Committee to consider local activity</i>					
7. Houses of Multiple Occupation (HMO)	Roll out enforcement activity against rogue landlords	A report on Houses of Multiple Occupation (HMO) enforcement activity can be a future Area Forum item if requested but there is no specific local programme of enforcement.	Steve Russell – Manager, Housing Improvement Team (Private	Forum to consider whether to have as agenda item.	Consultation is running until 30 th November with a possible short extension until 9 th	Steve Russell & members of eh Housing Improvement Team attended the area forum on 4 th

AREA PLAN

Priority	Year One Activity 2012/13	Service / Partner Action	Lead Service & Lead Officer Contact	Outcomes	Timescale	UPDATE JAN 13
7. Houses of Multiple Occupation (HMO)	activity like that trialled in St Ann's ward	HMO work plan is prioritised to ensure limited resource is used effectively. The team therefore prioritise reports against properties that meet the following criteria: <ul style="list-style-type: none"> - 3+ stories - 5 or more people - 2 or more households - Shared facilities 	Sector)		December 2012.	September 2012 to give a presentation on the proposal to declare Tottenham an additional licensing area for HMO accommodation. Residents were invited to feedback there concerns to the HIT and to take part in the consultation which is still currently on line. We would like to invite all residents to complete a survey who haven't already done so or to write to Steve Russell with their views.
	Consider local views in the development of the Lawrence Road site	The southern development of the site is out to public consultation (April 2012). More consultation will take place before and after the summer 2012 to give local residents and the Area Committee a chance to comment. In principle the site is likely to provide homes, some work space, a community facility and play facility. Planning application to be considered Sept – December 2012. Target start on site in 2013.	Nick Powell – Head of Carbon Management and Sustainability	Consultation complete. Draft Plan to go to committee for approval	Planning application submitted. Due t Planning application to be determined at Committee Dec/Jan 2013 Development works onsite	Planning application submitted. Scheme discussed by Development Management Forum meeting 8 November 2012.

AREA PLAN

Priority	Year One Activity 2012/13	Service / Partner Action	Lead Service & Lead Officer Contact	Outcomes	Timescale	UPDATE JAN 13
					May/June 2013 (Timings are indicative and subject to change)	
8. Supporting older people	Facilitate / support / give advice to small voluntary groups to hold local events and activities for older people	Recommended that local services for older people is a future Area Forum agenda item with representation from Adults Service & Commissioning / local voluntary sector providers.				Page 22
9. Linking up the Voluntary Sector	Haringey Association of Voluntary and Community Organisations (HAVCO) role to link voluntary sector groups in the community to share resources, expertise,	HAVCO – www.havcoharingey.org.uk - support 3 networks, which bring together voluntary sector groups around the themes of Children and Young People, Well Being and Advice Providers. In the last year, the resource available to support these networks has reduced significantly. In addition, HAVCO employ a Partnership & Procurement Officer who The partnership and procurement service helps local voluntary and community organisations work more effectively in collaboration and manage the change from grant-giving to contracted services.	Lisa Redfern	HAVCO – www.havcoharingey.org.uk - is currently reviewing and re-shaping its local networking arrangements with local voluntary and community groups. In the last year, the resource available to support these networks has reduced significantly.	Mid June - September	Networks Development: <ul style="list-style-type: none"> Refreshed VCS network to be launched Jan/Feb 2013 Events planned include: Welfare Reform Nov 12, Safeguarding Children and Adults Dec 12 Looking at alternate funding

AREA PLAN

Priority	Year One Activity 2012/13	Service / Partner Action	Lead Service & Lead Officer Contact	Outcomes	Timescale	UPDATE JAN 13
	capacity in the community	(NOTE – this person left (BIG Lottery funding finished) end October 2012)		New Network arrangements to be agreed and implemented to deliver outcomes		<p>opportunities to support network development</p> <p>Bidding Consortium:</p> <ul style="list-style-type: none"> • Hub manager recruited – started 1/11/2012 • End November start up should be complete • Hub manager identifying funding opportunities for bidding consortium.
10. Public Realm	Tackle grime and lighting over the bridge on Clyde Road (behind Tottenham Green Leisure Centre)	This area will receive a deep clean in 2012/13.	Michael McNicholas – Neighbourhood Action Team Manager	Review lighting	2012/13	<p>Inspection carried out by area NAO and lighting around the bridge was found defective. Referred to street lighting to remedy. Lighting around bridge has been fix and now operational. Area behind Tottenham Leisure Centre has been cleansed,</p>
10. Public Realm						

AREA PLAN

Priority	Year One Activity 2012/13	Service / Partner Action	Lead Service & Lead Officer Contact	Outcomes	Timescale	UPDATE JAN 13
10. Public Realm (cont)						further monitoring of the area and liaison with Veolia on cleansing as matters arise.
	Council to ensure Transport for London (TfL) meets its obligations for landscaping as part of the development to make the one-way system a two-way system	The works to the one-way system are planned to commence in October / November 2012 and complete in April 2014. The Council has regular high level liaison meetings with Transport for London (TfL) and will ensure their obligations are met. In addition, as part of the planning permission for the interchange improvements at Tottenham Hale station, TfL are required to submit their proposals for approval by the Council.	Malcolm Smith – Team Leader Transportation	End of the one-way system Functioning two-way system.	April 2014	Works commenced by TfL on High Road in October 2012
	Creation of a virtual map for residents to pin point dog mess, litter hotspots	Residents can report environmental issues online - www.haringey.gov.uk/report-it , citing postcodes and road names. There is no virtual map at present but this will be considered as part of the development of a "loveharingey" mobile phone app for 2013/14.	Joan Hancox – Head of Neighbourhood Services	Smart phone App providing staff and residents with the opportunity to submit environmental issues as it happens. N/A	ongoing	Love Haringey being trialled by staff
	Publicise ways to report environmental issues and those who are littering / fly tipping	Reporting numbers exist and are available to see on the Council's website at www.Haringey.gov.uk and on all marketing material sent to residents.	Michael McNicholas – Neighbourhood Action Team Manager	N/A	Daily	No further action

AREA PLAN

Priority	Year One Activity 2012/13	Service / Partner Action	Lead Service & Lead Officer Contact	Outcomes	Timescale	UPDATE JAN 13
	Support a local anti-littering campaign through schools and community groups	Part of new Neighbourhood Action Team's role is to build relationships with schools. Interested schools can contact their named Neighbourhood Action Team (NAT) officer who will coordinate support for Veolia (gloves, bins and advice etc). Neighbourhood Services is also developing a Community Volunteers scheme, to be launched 2013/14.	Michael McNicholas – Neighbourhood Action Team Manager	Programme of assemblies with schools being delivered by Veolia regarding changes to waste service during 2012.	2012	Nothing further to report
	Council to encourage greater pride in front garden space	In 2013/14 the Neighbourhood Action Team will undertake a comprehensive audit of gardens in the ward, taking enforcement action where necessary.	Michael McNicholas – Neighbourhood Action Team Manager	Letters to landlords targeting areas of private renting and dumping in gardens.	2012	Nothing further to report
	Public "walkabouts" with a range of partners (including Councillors) to problem solve local issues	Neighbourhood Services teams have a heavy workload delivering daily services and responding to reported problems. Walkabouts can be a productive way of identifying problems but they should be focused to ensure good use of officer time. It is recommended that requests for walkabouts go through Area Forum Chairs.	Michael McNicholas – Neighbourhood Action Team Manager	NAT officers have invited Cllrs to join them in their "Walkabouts" with 6 events run in Autumn	Daily	NAT officers in their day to day duties already cover these services in addition to the recently completed waste and recycling Door Knocking. NAT officers are currently inviting Cllrs to join them on walkabouts.
11. Transport & Connectivity	Promote public transport alternatives	This is part of an extensive Smarter Travel programme - www.haringey.gov.uk/smartertravel - operating across the Borough, with Road Shows highlighting the benefits of cycling and walking.	Zoe Robertson – Community Engagement Manager	Cycle training offered to Yr 6 pupils in all primary schools.	2012/13	6 events to promote Smarter Travel have/will take place within the area in the autumn.
11. Transport & Connectivity		Cycle training will be offered to Year 6 pupils in all local primary schools (and in some secondary				1 school is receiving cycle training in the

AREA PLAN

Priority	Year One Activity 2012/13	Service / Partner Action	Lead Service & Lead Officer Contact	Outcomes	Timescale	UPDATE JAN 13
		schools).				autumn with a further 2 schools to receive it in the spring. Theatre in Education and Safe Drive Stay alive have been offered to schools/sixth forms/colleges within the area.
	Factor parking / traffic considerations into planning applications	Council officers consider the parking and traffic impact of development proposals in assessing the acceptability of a scheme on the local highway and transport network.	Malcolm Smith – Team Leader Transportation	Officers only support schemes considered to be acceptable and in line with Council transport and highways policies	Completed	Completed
	Scope feasibility of more useable pedestrian routes from Tottenham Hale to West Green Road	Feasibility of, and options for, more usable pedestrian routes from Tottenham Hale to the High Road, Seven Sisters and West Green Road will be developed as part of the refreshed master plan for Tottenham Hale that will be developed by Autumn 2012.	Ann Lippitt – Director of Tottenham Regeneration Team		Autumn 2012	
11. Transport & Connectivity	Lobby for new bus route to link Walthamstow, Tottenham Hale, Tottenham	The Council's Transport Forum takes place every 3 months and an item can be included at a future meeting on the topic of bus routes. The Council have been seeking improvements to bus routes across the borough and into adjoining boroughs over many years. We are seeking a review of bus services by Transport for London	Malcolm Smith – Team Leader Transportation	Raise issues at Transport Forum as appropriate.	Quarterly	Proposed bus route raised with TfL

AREA PLAN

Priority	Year One Activity 2012/13	Service / Partner Action	Lead Service & Lead Officer Contact	Outcomes	Timescale	UPDATE JAN 13
	Green, Bruce Grove and Alexandra Palace	(TfL) and welcome Chair's and residents input to lobby TfL.				
	Narrow the High Road to contain the traffic volume	It would not be realistic to narrow the High Road. This is also a TfL managed road.	Ann Lippitt – Director of Tottenham Regeneration Team	N/A		
	Explore potential for new bike and pedestrian route between Tottenham Hale and Tottenham Green as part of gyrotory (with bike racks at Tynemouth Road)	Potential for new bike routes from Tottenham Hale to Tottenham Green will be developed as part of the refreshed master plan for Tottenham Hale that will be developed by Autumn 2012.	Ann Lippitt – Director of Tottenham Regeneration Team		Autumn 2012	Page 27
13. Young People	Ensure play space for a range of age groups in parks and estates	<ol style="list-style-type: none"> 1. New play area installed in Saltram Close (2012/13). 2. Resident Involvement Team to work with Tenancy Management and residents' associations in area to identify possible sites and assist with funding applications OR Tenancy Management to put on the Estate improvements "wish list" (2012/13 TBC). 3. Strategic work with the council on public 	Resident Involvement Team & Property Management – Homes for Haringey	Refurbished play areas when end of life reached2) Where RI establish a RA or train an advocate details are passed on to tenancy management teams to invite to programmed estate	March 12	1. There is currently no funding for 2012/13 for improvements to play spaces within the Tottenham and Seven Sisters area.

AREA PLAN

Priority	Year One Activity 2012/13	Service / Partner Action	Lead Service & Lead Officer Contact	Outcomes	Timescale	UPDATE JAN 13
		<p>realm as part of I♥Tottenham and identification of quality standard for on-going planned maintenance of estates as part of options appraisal (2013/14 & ongoing).</p> <p>4. There are already 60-70 sites across the borough, many of which are approaching end of their natural life. Replacement is being built into our capital programme. (2012/13 & ongoing).</p>	<p>1/3/4 Peter Maddison 2 Joe Boake 4 Peter Purdie</p>	<p>inspections. Improvement proposals from inspections inform the estate improvements 'wish list'.</p>		
	<p>Encourage youth activities that include the family e.g. scouts, guides, teams, crafts</p>	<p>The Youth, Community and Participation Service will liaise with Haringey Association of Voluntary and Community Organisations (HAVCO – www.havcoharingey.org.uk) about how their network communications could support this activity.</p>	<p>Belinda Evans – Head of Youth, Community and Participation</p>	<p>HAVCO have disseminated information re commissioning youth provision that include the family twice this year</p>		<p>HAVCO have indicated their commitment to collaborative working to meet the needs of our young people and families through relevant provision.</p>
13. Young People	<p>Explore the potential for developing local work experience and / or apprenticeship schemes (with placements available within big businesses, small and</p>	<p>All of these ideas are being developed through the new Employment Strategy agreed by Cabinet in March 2012. The new Employment Programme (particularly the job creation element where a minimum of 200 new jobs will be created in partnership with businesses) will include skills development plans including apprenticeships leading to Level 2/3 qualifications. The job creation scheme will include a wage subsidy to small and medium enterprises (SMEs) to create new jobs for local unemployed people with incentive payments if the job lasts 9 months and 12 months. Young people under 25 will be the primary focus of the programme. Developing an apprenticeship</p>	<p>Martin Tucker – Regeneration & Employment Skills</p>	<p>Referrals to the employment strategy. Figures on new jobs</p>	<p>Ongoing</p>	<p>Work is ongoing with businesses around creating additional jobs for local unemployed people through the Haringey Jobs fund.</p>

AREA PLAN

Priority	Year One Activity 2012/13	Service / Partner Action	Lead Service & Lead Officer Contact	Outcomes	Timescale	UPDATE JAN 13
	medium sized enterprises (SMEs) and Council services)	scheme within Haringey Council is also under consideration. Recommended that this is a future Area Forum Agenda item.				

This page is intentionally left blank